



A Meeting of the Press Distribution Review Panel is to be Held on Thursday 4th September 2014 at 2.00 pm at the Offices of Comag, Blue Fin Building, 110 Southwark St, London, SE1 0SU.

Agenda

1. Apologies for Absence Debbie Dalston SN
 Richard Sage Retailer
 Barry Allsop NPA
2. Minutes of Last Meeting . 08/05/2014
3. Matters Arising
4. PDRP Members
5. Standardisation of Restitution Payments
6. Stage 2 Complaints Audit
7. PDC Training at Wholesale Level
8. Reports From Retail Representative
9. Report on Complaints Resolved Via PDF Helpline
10. Any Other Business
11. Dates of Next Meetings

Attachments:

Provisional Draft Minutes of Last Meeting . 08/05/2014
PDC Restitution Discussion Documents
Complaints Audit Questionnaire
Analysis of Complaints Resolved Via PDF Help Line