



A Meeting of the Press Distribution Review Panel is to be Held on Thursday 29th January 2014 at 1.00 pm at the Offices of Market Force, Blue Fin Building, 110 Southwark St, London, SE1 0SU.

Agenda

1. Apologies for Absence
2. Draft Minutes of Last Meetings . 27/11/2014 and 04/09/2015 to follow
3. PDRP Administration
4. Matters Arising
5. Standardisation of Restitution Payments
6. 'Menzies Distribution Service Pledge' Edition 3
7. PDC Retail Notes of Guidance
8. Stage 2 Complaints Audit
9. PDRP Plans for 2015 and 2016
10. Report on Complaints Resolved Via PDF Helpline
11. Any Other Business
11. Dates of Next Meetings

Attachments:

Provisional Draft Minutes of Last Meeting . 04/09/2014 and 27/11/2014
Draft 'PDC Retail Notes of Guidance' 2nd Draft
Analysis of Complaints Resolved Via PDF Help Line