## **NEWSPAPERS**

		WHOLESALE MEASURES				
		Pack Pack				
		Weighted	Accuracy	Accuracy	Returns	
Wholesaler	Depot	RDT	Copies	Customers	Collection	
	KPI Minimum					
	Standard	90.0%	99.5%	98.0%	98.0%	
Smiths News	Barnstaple	Pass	Pass	Pass	Pass	
Smiths News	Birmingham	Pass	Pass	Pass	Pass	
Smiths News	Bodmin	Pass	Pass	Pass	Pass	
Smiths News	Hemel Hempstead	Pass	Pass	Pass	Pass	
Smiths News	Bournemouth	Pass	Pass	Pass	Pass	
Smiths News	Bristol	Pass	Pass	Pass	Pass	
Smiths News	Crawley	Pass	Pass	Pass	Pass	
Smiths News	Croydon	Pass	Pass	Pass	Pass	
Smiths News	Exeter	Pass	Pass	Pass	Pass	
Smiths News	Gloucester	Pass	Pass	Pass	Pass	
Smiths News	Hammersmith	Pass	Pass	Pass	Pass	
Smiths News	Hornsey	Pass	Pass	Pass	Pass	
Smiths News	Lancing	Pass	Pass	Pass	Pass	
Smiths News	Leicester	Pass	Pass	Pass	Pass	
Smiths News	Lincoln	Pass	Pass	Pass	Pass	
Smiths News	Liverpool	Pass	Pass	Pass	Pass	
Smiths News	Milton Keynes	Pass	Pass	Pass	Pass	
Smiths News	Newcastle	Pass	Pass	Pass	Pass	
Smiths News	Newmarket	Pass	Pass	Pass	Pass	
Smiths News	Newport	Pass	Pass	Pass	Fail	
Smiths News	Nottingham	Pass	Pass	Pass	Pass	
Smiths News	Oxford	Pass	Pass	Pass	Fail	
Smiths News	Peterborough	Pass	Pass	Pass	Pass	
Smiths News	Plymouth	Pass	Pass	Pass	Pass	
Smiths News	Reading	Pass	Pass	Pass	Fail	
Smiths News	Redruth	Pass	Pass	Pass	Pass	
Smiths News	Shrewsbury	Pass	Pass	Pass	Pass	
Smiths News	Slough	Pass	Pass	Pass	Pass	
Smiths News	Southampton	Pass	Pass	Pass	Pass	
Smiths News	Stevenage (Luton)	Pass	Pass	Pass	Pass	
Smiths News	Stockport	Pass	Pass	Pass	Pass	
Smiths News	Stoke	Pass	Pass	Pass	Pass	
Smiths News	Swindon	Pass	Pass	Pass	Pass	
Smiths News	Taunton	Pass	Pass	Pass	Pass	
Smiths News	Warrington	Pass	Pass	Pass	Pass	
Smiths News	Wednesbury	Pass	Pass	Pass	Pass	
Smiths News	Worcester	Pass	Pass	Pass	Pass	
Smiths News	Yeovil	Pass	Pass	Pass	Pass	

		WHOLESALE MEASURES					
		Pack Pack					
		Weighted	Accuracy	Accuracy	Returns		
Wholesaler	Depot	RDT	Copies	Customers	Collection		
	KPI Minimum						
	Standard	90.0%	99.5%	98.0%	98.0%		
Menzies Distribution	Aberdeen	Pass	*	*	**		
Menzies Distribution	Ashford	Pass	*	*	**		
Menzies Distribution	Belfast	Pass	Pass	Pass	**		
Menzies Distribution	Berwick	Pass	*	*	**		
Menzies Distribution	Bow	Pass	*	*	**		
Menzies Distribution	Carlisle	Pass	*	*	**		
Menzies Distribution	Chelmsford	Pass	*	*	**		
Menzies Distribution	Chester	Pass	* *		**		
Menzies Distribution	Dalgety Bay	Pass	* *		**		
Menzies Distribution	Dundee	Pass	*	*	**		
Menzies Distribution	Eastbourne	Pass	*	*	**		
Menzies Distribution	Galashiels	Pass	*	*	**		
Menzies Distribution	Grays	Pass	*	*	**		
Menzies Distribution	Hull	Pass	*	*	**		
Menzies Distribution	Inverness	Pass	*	*	**		
Menzies Distribution	Ipswich	Pass	*	*	**		
Menzies Distribution	Irvine	Pass	*	*	**		
Menzies Distribution	Kendal	Pass	*	*	**		
Menzies Distribution	Wakefield	Pass	Pass	Pass	**		
Menzies Distribution	Linwood	Pass	Pass	Pass	**		
Menzies Distribution	Londonderry	Pass	*	*	**		
Menzies Distribution	Maidstone	Pass	Pass	Pass	**		
Menzies Distribution	Newbridge	Pass	*	*	**		
Menzies Distribution	Norwich	Pass	*	*	**		
Menzies Distribution	Perth	Pass	*	*	**		
Menzies Distribution	Portsmouth	Pass	*	*	**		
Menzies Distribution	Preston	Pass	*	*	**		
Menzies Distribution	Ryhl	Pass	*	*	**		
Menzies Distribution	Ryde	Pass	*	*	**		
Menzies Distribution	Sheffield	Pass	*	*	**		
Menzies Distribution	Stockton	Pass	*	*	**		
Menzies Distribution	Swansea	Pass	Pass	Pass	**		
Menzies Distribution	Weybridge	Pass	*	*	**		
Menzies Distribution	York	Pass	*	*	**		

<sup>\*</sup>Included in Hub branch information

\*\* Not available at present - SAP conversion

## **MAGAZINES**

	WHOLESALE MEASURES				
		Pack	Pack		
	On Sale	Accuracy	Accuracy	Returns	Grade of
Depot	Compliance	Copies	Customers	Accuracy	Service
KPI Minimum					
Standard	98.0%	99.5%	98.0%	98.5%	70.0%
Birmingham	Pass	Pass	Pass	Pass	N/A
Hemel Hempstead	Pass	Fail	Pass	Pass	N/A
Newcastle	Pass	Pass	Pass	Pass	Pass
Newport	Pass	Pass	Pass	Pass	N/A
Nottingham	Pass	Pass	Pass	Pass	N/A
Stockport	Pass	Pass	Pass	Pass	N/A
Wednesbury	N/A	N/A	N/A	N/A	Pass
Belfast	**	Pass	Pass	**	fail
Linwood	**	Pass	Pass	**	fail
Maidstone	**	Pass	Pass	**	fail
Swansea	**	Pass	Pass	**	fail
Wakefield		Pass	Pass		fail
	KPI Minimum Standard Birmingham Hemel Hempstead Newcastle Newport Nottingham Stockport Wednesbury Belfast Linwood Maidstone Swansea	Depot Compliance KPI Minimum Standard 98.0% Birmingham Pass Hemel Hempstead Pass Newcastle Pass Nottingham Pass Stockport Pass Wednesbury Pass Wednesbury Belfast ** Linwood Maidstone ** Swansea	On Sale Compliance  KPI Minimum Standard  Birmingham Hemel Hempstead Newcastle Newport Nottingham Stockport Wednesbury Belfast Linwood Maidstone  Depot  On Sale Accuracy Copies  Pass Pass  Pass Pass Pass  Newport Pass Pass Pass Pass Pass Pass Pass Pas	On Sale Compliance Copies Copi	On Sale Compliance Copies Customers Accuracy KPI Minimum Standard 98.0% 99.5% 98.0% 98.5% Birmingham Pass Pass Pass Pass Hemel Hempstead Pass Pass Pass Pass Newcastle Pass Pass Pass Pass Pass Newport Pass Pass Pass Pass Pass Nottingham Pass Pass Pass Pass Pass Stockport Pass Pass Pass Pass Pass Wednesbury Belfast Pass Pass Pass Pass Pass Linwood Pass Pass Pass Pass Pass Maidstone Swansea Pass Pass Pass Pass Pass Pass Pass P

## Notes

<sup>\*\*</sup> Not available at present - SAP conversion